

Thanks for buying your new X1 Explorer! What next?

Install the handlebar

Please check our GALLERY page for a how-to video demonstration. It is very easy to install, and requires the tightening of 3 bolts after you remove the black cover.

Pump-up the tires to 40 PSi and check them regularly

Under-inflated tires will lead to poor range and slower performance.

Charge the battery

Plug-in the power pack and fully charge the battery (LED light on the power pack turns GREEN when complete, and stays RED when charging)

***Important:** Condition your battery and maintain it well for extended use. The best way to get extended battery life is to let it empty as much as possible before re-charging. We recommend allowing the battery to discharge to 1 bar or less before re-charging. Never leave your X1 Bike plugged-in for extended periods of time. We have designed the bike and battery to last for at least 10 years if you look after it.*

Register your warranty

Go to the WARRANTY page at the footer of our website and enter your VIN number. Please check our GALLERY page for a how-to video demonstration

Buy a GPS SIM card for the GPS tracker

Head to our website and click on the GEAR page. There you will find the GPS tracker that comes with your X1 Explorer (*if you have a model prior to 2018 you can purchase this GPS tracker and install into your own vehicle*). AT the bottom of the GPS tracker page there is a link to an eBay seller who offers the correct SIM card to operate this GPS device. Please use this vendor, they are trusted and the SIM card is proven to work. We cannot guarantee your GPS tracker will work correctly if you buy an incompatible SIM card.

Install the GPS tracking device & download the App

Open the battery compartment on the back of the bike. Hidden behind the battery is a wound-up cable with a small connector plug. Simply plug-in the GPS tracker and hide it behind the battery. Please check our GALLERY page for a how-to video demonstration.

***Important:** Make sure you have downloaded the App and activated your SIM card*